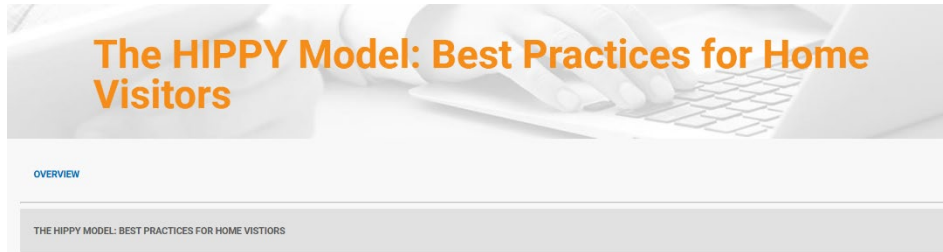


## Workaround For Those Experiencing Technical Issues with The HIPPY Model Module in The LMS

We have received several reports that some learners in the supervisor and coordinator preservice are experiencing technical issues with the “HIPPY Model” module. To get around this issue, the Home visitor module has been added to the course list for supervisor and coordinator preservice. It is the same recording and content but will require that you follow the steps below to ensure receipt of a certificate:

**Step 1:** Access the home visitor module by clicking “details” in the course list at the bottom of the home page

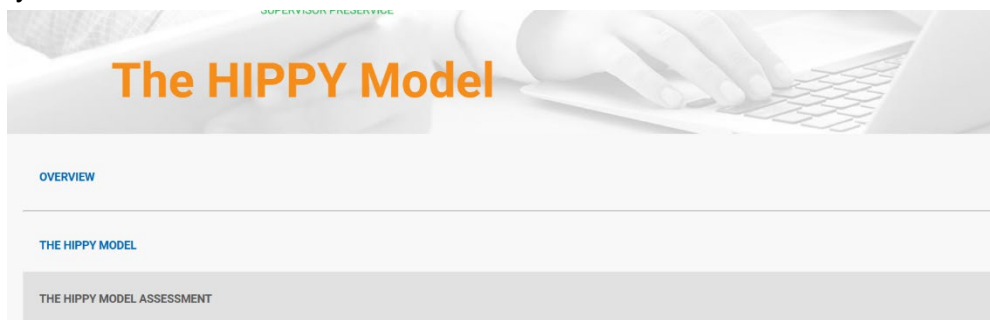
**Step 2:** Access the home visitor module “The HIPPY Model: Best Practices for Home Visitors” and work through the course. Please **do not take the assessment within that module**. Instead, follow **step 3**.



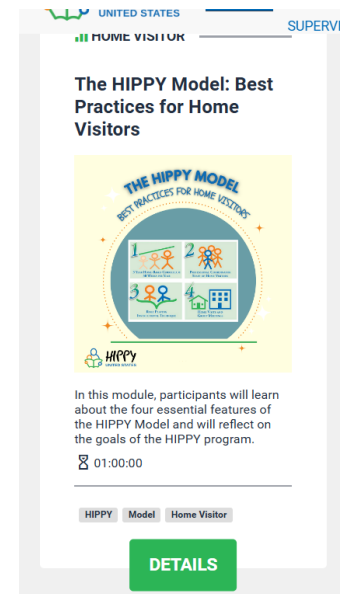
**Step 2**

**Step 3:** After working through the course, return to the “broken” coordinator or supervisor module (depending on which course you are in) at the bottom of the home screen. Click on “details” to enter the module.

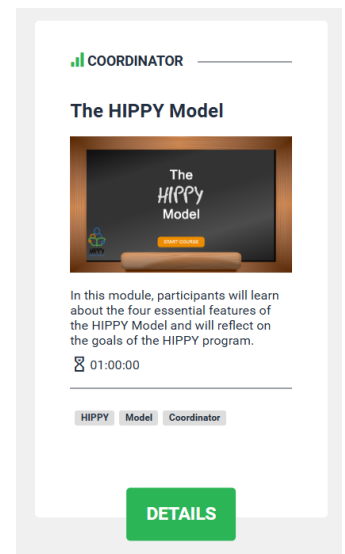
**Step 4:** Once you have entered the module, complete the assessment for the module titled “The HIPPY Model Assessment”. Once you pass the assessment, you will receive a certificate for the module.



**Step 4**



**Step 1**



**Step 3**